

HERSCHEL MEDICAL CENTRE

Chaperone Policy & Procedure 2016/2017

To be sensitive, respectful of the patients dignity and confidentiality

Our Clinician will

- Ask if you would you like chaperone during your examination/procedure
- Inform the chaperone of what the examination is
- Document in your medical records the attendance of a chaperone. It will also be noted if you decline.

Our Chaperone will

- Introduce themselves and will be wearing a green tabard
- Ask if you have given consent to the chaperones presence
- Ask if you require any further information about the nature of the examination
- Ask If you have given consent to the examination/procedure
- Will document their attendance on your medical record

The chaperone will stand within the privacy curtain and will make you feel comfortable. They will make eye contact with you without making you feel uncomfortable. They will reassure you if they sense signs of distress or discomfort and ask if you require the clinician to pause or stop.

At the end of the examination / procedure

Our Chaperone will

- Ask if you require assistance in re-dressing
- Provide privacy and dignity whilst you re-dress
- Ask when you as a patient are happy for them to leave the room

If you are concerned at all after the examination please ask to speak to the chaperone in attendance BEFORE leaving the practice.

A confidential discreet discussion will be offered.

Our Trained Chaperones are:

Mrs Jo Pollard

Miss Claire Williams

Mrs Julia Kennedy

Miss Amie Ellyatt